

AWS EC2 Eメール上限緩和 / 逆引き (rDNS)設定 申請手順

1. Amazon EC2 Eメール上限緩和申請
2. 逆引き(rDNS)設定申請
3. Amazon EC2 Eメール上限緩和+逆引き設定
4. 逆引き(rDNS)設定解除申請

AWS サポート

2016/6 (2017/8 修正版)

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1. Amazon EC2 Eメール上限緩和申請手順
2. 逆引き設定(rDNS)申請手順
3. Amazon EC2 Eメール上限緩和+逆引き設定(rDNS)申請手順
4. 逆引き設定(rDNS)解除申請手順

※ご注意※

- 上記4つの申請は全て下記のウェブフォームから申請となります。
- 申請はAWSルートアカウントからのみ受け付けいたします。
- ウェブフォーム入力は半角英数字のみ受け付けいたします。

ウェブフォーム

<https://portal.aws.amazon.com/gp/aws/html-forms-controller/contactus/ec2-email-limit-rdns-request>

1. Amazon EC2 Eメール上限緩和申請手順

Request to Remove Email Sending Limitations

In order to maintain the quality of Amazon EC2 addresses for sending email, we enforce default limits on the amount of email that can be sent from EC2 accounts. If you wish to send larger amounts of email from EC2, you can apply to have these limits removed from your account by filling out this form.

Email Address*

AWS Account Number*

Use Case Description*

①

ログインすると自動的にメールアドレスとアカウント番号が表示されます

「Removal of Email sending limit」と記入

If you intend to send email to third-parties from Amazon EC2 instances, we also suggest that you provision one or more Elastic IP addresses (EIPs) and provide them to us in this form. Amazon Web Services works with ISPs and Internet anti-SPAM organizations (like Spamhaus) to reduce the chance of your email sent from these addresses being flagged as SPAM.

Elastic IP Address 1

未記入

Elastic IP Address 2

In addition, assigning a static reverse DNS record to the above EIP(s) used to send email can help avoid having email flagged as SPAM by some anti-SPAM organizations. You can optionally provide us with a reverse DNS record (for example: foo.yourcompany.com) to associate with your EIP(s). Note that a corresponding forward DNS record (A Record) pointing to your EIP(s) is required. Also note that it may take up to 1 week for your reverse DNS record to propagate. We do not white-list your EIP(s).

未記入

Reverse DNS Record for EIP 1

Reverse DNS Record for EIP 2

* indicates required field

Submit

②

1. AWSルートアカウントで申請フォームにアクセス
<https://portal.aws.amazon.com/gp/aws/html-forms-controller/contactus/ec2-email-limit-rdns-request>

2. 「Use Case Description」①に「**Removal of E-mail sending limit**」を記入(英語のみ記入可)。

3. 画面下[Submit]②ボタンをクリック。

5. AWSで申請処理が完了後に、[Your AWS Inquiry]の件名で完了をお知らせするメール(英語)がaws@amazon.comより送信されます。

※申請フォームに日本語を記入した場合、申請が受領致しかねますことご了承ください。

2. 逆引き(rDNS)設定申請手順

Request to Remove Email Sending Limitations

In order to maintain the quality of Amazon EC2 addresses for sending email, we enforce default limits on the amount of email that can be sent from EC2 accounts. If you wish to have these limits removed from your account by filling out this form, you must provide the following information:

Email Address*

AWS Account Number*

Use Case Description*

①

ログインすると自動的にメールアドレスとアカウント番号が表示されます。

「rDNS registration」と記入。

If you intend to send email to third-parties from Amazon EC2, you must provide one or more Elastic IP addresses (EIPs) and provide them to us in this form. Amazon Web Services works with ISPs and Internet anti-SPAM organizations (like Spamhaus) to reduce the chance of your email sent from these addresses being flagged as SPAM.

Elastic IP Address 1

Elastic IP Address 2

In addition, assigning a static reverse DNS record to the above EIP(s) used to have email flagged as SPAM by some anti-SPAM organizations. You can opt to create a reverse DNS record (for example: foo.yourcompany.com) to associate with your EIP(s). Your corresponding forward DNS record (A Record) pointing to your EIP must exist before you create a reverse DNS record. Also note that it may take up to 1 week before the reverse DNS record is fully propagated to your EIP(s).

Reverse DNS Record for EIP 1

Reverse DNS Record for EIP 2

②と③両方記入。最大2セットまで記入できます。

* indicates required field

④

1. AWSルートアカウントで申請フォームにアクセス
<https://portal.aws.amazon.com/gp/aws/html-forms-controller/contactus/ec2-email-limit-rdns-request>
2. [Use Case Description]①に[rDNS registration]を記入(英語のみ記入可)。
3. [Elastic IP Address] ②欄にお客様Elastic IP Addressと[Reverse DNS Record for EIP]③欄にIPアドレスに紐付け希望のドメイン名を必ずご記入下さい。

※[Elastic IP Address 1]に対応するドメイン名は[Reverse DNS Record for EIP 1]に、[Elastic IP Address 2]に対応するドメイン名は[Reverse DNS Record for EIP 2]にご記入下さい。
片方だけの記入の場合は受領致しかねます。

※逆引き申請の前に、必ずお客様側でAレコード（正引き）の登録をお願いいたします。Aレコードの登録がない場合は申請を受領致しかねます。

4. 画面下[Submit]④ボタンをクリック。
 5. AWSで申請処理が完了後に、[Your AWS Inquiry]の件名で完了をお知らせするメール(英語)がaws@amazon.comより送信されます。
- ※申請フォームに日本語を記入した場合、申請が受領致しかねますことご了承下さい。

3. Amazon EC2 Eメール上限緩和 + 逆引き(rDNS)設定申請手順

Request to Remove Email Sending Limitations

In order to maintain the quality of Amazon EC2 addresses for sending email, we enforce default limits on the amount of email that can be sent from EC2 accounts. If you wish to have these limits removed from your account by filling

ログインすると自動的にメールアドレスとアカウント番号が表示されます。

Email Address*

AWS Account Number*

Use Case Description*

①

「Removal of E-mail sending limit with rDNS registration」と記入。

If you intend to send email to third-parties from Amazon EC2 one or more Elastic IP addresses (EIPs) and provide them with ISPs and Internet anti-SPAM organizations (like Spamhaus) to reduce the chance of your email sent from these addresses being flagged as SPAM.

Elastic IP Address 1

Elastic IP Address 2

②と③両方記入。最大2セットまで記入できます。

In addition, assigning a static reverse DNS record to the above EIP(s) used to having email flagged as SPAM by some anti-SPAM organizations. You can opt to create a reverse DNS record (for example: foo.yourcompany.com) to associate with your corresponding forward DNS record (A Record) pointing to your EIP. A reverse DNS record. Also note that it may take up to 1 week before the reverse DNS record is fully propagated to your EIP(s).

Reverse DNS Record for EIP 1

Reverse DNS Record for EIP 2

* indicates required field

Submit

④

1. AWSルートアカウントで申請フォームにアクセス
<https://portal.aws.amazon.com/gp/aws/html-forms-controller/contactus/ec2-email-limit-rdns-request>
2. [Use Case Description]①に[Removal of E-mail sending limit with rDNS registration]を記入(英語のみ記入可)。
3. [Elastic IP Address] ②欄にお客様Elastic IP Addressと[Reverse DNS Record for EIP]③欄にIPアドレスに紐付け希望のドメイン名を必ずご記入下さい。

※[Elastic IP Address 1]に対応するドメイン名は[Reverse DNS Record for EIP 1]に、[Elastic IP Address 2]に対応するドメイン名は[Reverse DNS Record for EIP 2]にご記入下さい。
片方だけの記入の場合は受領致しかねます。

※逆引き申請の前に、必ずお客様側でAレコード(正引き)の登録をお願いいたします。Aレコードの登録がない場合は申請を受領致しかねます。

4. 画面下[Submit]④ボタンをクリック。
 5. AWSで申請処理が完了後に、[Your AWS Inquiry]の件名で完了のお知らせするメール(英語)がaws@amazon.comより送信されます。
- ※申請フォームに日本語を記入した場合、申請が受領致しかねますことご了承下さい。

4. 逆引き(rDNS)設定解除申請手順

Request to Remove Email Sending Limitations

In order to maintain the quality of Amazon EC2 addresses for sending email, we enforce default limits on the amount of email that can be sent from EC2 accounts. If you wish to send larger amounts of email from EC2, you can apply to have these limits removed from your account by filling out this form.

Email Address*

AWS Account Number*

Use Case Description*

①

「Reset rDNS」
と記入

If you intend to send email to third-parties from Amazon EC2 instances, we also suggest that you provision one or more Elastic IP addresses (EIPs) and provide them to us in this form. Amazon Web Services works with ISPs and Internet anti-SPAM organizations (like Spamhaus) to reduce the chance of your email sent from these addresses being flagged as SPAM.

Elastic IP Address 1

②

Elastic IP Address 2

In addition, assigning a static reverse DNS record to your Elastic IP addresses (EIPs) can help prevent your email from being flagged as SPAM by some anti-SPAM organizations. A reverse DNS record (for example: foo.yourcompany.com) must correspond to a corresponding forward DNS record (A Record) pointing to the IP address of the reverse DNS record. Also note that it may take up to 48 hours for your EIP(s).

解除希望のElastic IP Addressを記入。最大2個まで記入できます。

Reverse DNS Record for EIP 1

Reverse DNS Record for EIP 2

* indicates required field

Submit

③

1. AWSルートアカウントで申請フォームにアクセス
<https://portal.aws.amazon.com/gp/aws/html-forms-controller/contactus/ec2-email-limit-rdns-request>
2. [Use Case Description]①に[Reset rDNS] を記入(英語のみ記入可)。
3. [Elastic IP Address]欄に、逆引き設定解除をしたいElastic IPアドレスを記入して下さい。
3. 画面下[Submit]③ボタンをクリック。
5. AWSで申請処理が完了後に、[Your AWS Inquiry]の件名で完了をお知らせするメール(英語)がaws@amazon.comより送信されます。

※逆引きレコードを設定したElastic IPが不要になった際に、お客様のアカウントからElastic IP を解放するには逆引きレコードの削除が必要となります。ご注意ください。

※申請フォームに日本語を記入した場合、申請が受領致しかねますことご了承下さい。

参考：手続き完了メール(サンプル)一覧

1. Amazon EC2 Eメール上限緩和完了のお知らせ	2、3. 逆引き設定完了のお知らせ	4. 逆引き設定解除完了のお知らせ
<p>タイトル：Your AWS Inquiry 送信元：Amazon.com <aws@amazon.com></p> <p>Hi,</p> <p>We've reviewed and approved your request for the removal of the EC2 e-mail sending limitations on your Amazon Web Services account. There are no longer limitations on your account for any IPs and instances under your account. If you requested removal of e-mail sending limits on Amazon Elastic IPs, they've also been removed.</p> <p>Because reverse DNS record entries are commonly considered in anti-SPAM filters, we recommend assigning a reverse DNS record to the Elastic IP address you use to send email to third parties. Please use the form located at this link to request a reverse DNS entry:</p> <p>https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/ec2-email-limit-rdns-request</p> <p>Note that a corresponding forward DNS record mapping only one domain to one Elastic IP address must exist before we can create the reverse DNS record on our side.</p> <p>Best regards,</p>	<p>タイトル：Your AWS Inquiry 送信元：Amazon.com <aws@amazon.com></p> <p>Hello,</p> <p>We have configured the reverse DNS record(s) you requested. Your request was mapped for 11.1111.1111:awscstest.com success and 22.2222.2222:awscstest2.com success . Please note that propagation of this update to DNSBL services that Amazon works with may take up to a week.</p> <p>If you also requested removal of the email sending limitations on your account, these have also been removed for any IPs and instances under your account. Please let us know if you have any questions.</p> <p>Best regards,</p>	<p>タイトル：Your AWS Inquiry 送信元：Amazon.com <aws@amazon.com></p> <p>Hello,</p> <p>We have removed the reverse DNS record you requested. Please note that propagation of this update to DNSBL services that Amazon works with may take up to a week.</p> <p>Please let us know if you have any questions.</p>

- 本書は、AWS各種申請手順お客様向け参考資料となります。
- 本書は、AWS各種申請手順補足情報をご提供するものです。適用ある契約等との間で齟齬があった場合には、契約が優先します。