



Certificate



Certificate number: 2014-014

Certified by EY CertifyPoint since: November 4, 2014

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015, the Quality Management System as defined and implemented by

Amazon Web Services, Inc.*

and its affiliates (collectively referred to as Amazon Web Services (AWS)) are compliant with the requirements as stated in the standard:

ISO 9001:2015

Issue date of certificate: November 5, 2019

Re-issue date of certificate: November 17, 2021

Expiration date of certificate: November 7, 2022

Last certification expiration date: November 07, 2019

EY CertifyPoint will, according to the certification agreement dated October 25, 2019, perform surveillance audits and acknowledge the certificate until the expiration date noted above.

**This certification is applicable to (a) the services and their associated assets and locations as described in the scoping section of this certificate, and (b) any affiliates that are responsible for, or that contribute to, the provision of such services and their associated assets and locations.*

DocuSigned by: 23 November 2021 | 4:42:31 PM CET

Jatin Sehgal

6E3A0F2A5EBF4C7...



J. Sehgal | Director, EY CertifyPoint

This certificate is not transferable and remains the property of Ernst & Young CertifyPoint B.V., located at Antonio Vivaldistraat 150, 1083 HP, Amsterdam, the Netherlands. Any dispute relating to this certificate shall be subject to Dutch law in the exclusive jurisdiction of the court in Rotterdam. The content must not be altered and any promotion by employing this certificate or certification body quality mark must adhere to the scope and nature of certification and to the conditions of contract. Given the nature and inherent limitations of sample-based certification assessments, this certificate is not meant to express any form of assurance on the performance of the organization being certified to the referred ISO standard. The certificate does not grant immunity from any legal/ regulatory obligations. All rights reserved. © Copyright

Amazon Web Services, Inc.

Scope for certificate 2014-014

The scope of this ISO 9001:2015 certification is bounded by specified services of Amazon Web Services, Inc. and specified facilities. The Quality Management System (QMS) is centrally managed out of Amazon Web Services, Inc. headquarters in Seattle, Washington, United States of America.

The in-scope applications, systems, people, and processes are globally implemented and operated by teams out of an explicit set of facilities that comprise Amazon Web Services, Inc. and are specifically defined in the scope and bounds.

The Amazon Web Services, Inc. QMS scope includes the services as mentioned on <https://aws.amazon.com/compliance/iso-certified/>, the locations and AWS Service and Supporting Resources are stated in the following section of this certificate.

The Quality Management System mentioned in the above scope is restricted as defined in "PISMS Manual" version 2021.06, dated September 30, 2021.

This scope is only valid in connection with certificate 2014-014.

Amazon Web Services, Inc.

Scope for certificate 2014-014

Locations in scope:

AWS Services are offered and available across multiple geographic regions around the world. The scope of AWS infrastructure includes corporate headquarters, data center facilities, network and server hardware, and resources which support the datacenter operations.

AWS data centers, which house the hardware supporting the AWS Services listed above. AWS Data centers are located in US East (Northern Virginia), US East (Ohio), US West (Oregon), US West (Northern California), AWS GovCloud (US-East), AWS GovCloud (US-West), Canada (Montréal), EU (Ireland), EU (Frankfurt), EU (London), EU (Paris), EU (Stockholm), EU (Milan), Asia Pacific (Hong Kong), Asia Pacific (Singapore), Asia Pacific (Mumbai), Asia Pacific (Osaka), Asia Pacific (Seoul), Asia Pacific (Sydney), Asia Pacific (Tokyo), South America (São Paulo) Regions, Middle East (Bahrain), Asia Pacific (Indonesia), South Africa (Cape Town), as well as the following:

AWS Edge Locations in:

- | | |
|---------------------------|----------------------|
| ▶ Buenos Aires, Argentina | ▶ Tallinn, Estonia |
| ▶ Canberra, Australia | ▶ Helsinki, Finland |
| ▶ Melbourne, Australia | ▶ Marseille, France |
| ▶ Alexandria, Australia | ▶ Paris, France |
| ▶ Perth, Australia | ▶ Berlin, Germany |
| ▶ Sydney, Australia | ▶ Frankfurt, Germany |
| ▶ Ultimo, Australia | ▶ Munich, Germany |
| ▶ Vienna, Austria | ▶ Athens, Greece |
| ▶ Manama, Bahrain | ▶ Budapest, Hungary |
| ▶ Brussels, Belgium | ▶ Bengaluru, India |
| ▶ Rio de Janeiro, Brazil | ▶ Chennai, India |
| ▶ São Paulo, Brazil | ▶ Hyderabad, India |
| ▶ Montréal, Canada | ▶ Kolkata, India |
| ▶ Toronto, Canada | ▶ Mumbai, India |
| ▶ Vancouver, Canada | ▶ New Delhi, India |
| ▶ Santiago, Chile | ▶ Jakarta, Indonesia |
| ▶ Bogota, Colombia | ▶ Dublin, Ireland |
| ▶ Prague, Czech Republic | ▶ Parkwest, Ireland |
| ▶ Hong Kong, China | ▶ Tel Aviv, Israel |
| ▶ Copenhagen, Denmark | ▶ Milan, Italy |
| ▶ London, England | ▶ Palermo, Italy |
| ▶ Manchester, England | ▶ Rome, Italy |
| ▶ Slough, England | ▶ Osaka, Japan |
| ▶ Stretford, England | ▶ Tokyo, Japan |

This scope is only valid in connection with certificate 2014-014.

Amazon Web Services, Inc.

Scope for certificate 2014-014

- ▶ Nairobi, Kenya
- ▶ Seoul, Korea
- ▶ Kuala Lumpur, Malaysia
- ▶ Amsterdam, Netherlands
- ▶ Noord Holland, Netherlands
- ▶ Oslo, Norway
- ▶ Manila, Philippines
- ▶ Warsaw, Poland
- ▶ Singapore
- ▶ Cape Town, South Africa
- ▶ Johannesburg, South Africa
- ▶ Madrid, Spain
- ▶ Stockholm, Sweden
- ▶ Zurich, Switzerland
- ▶ Taipei, Taiwan
- ▶ Dubai, United Arab Emirates
- ▶ Fujairah, United Arab Emirates
- ▶ Arizona, United States
- ▶ California, United States
- ▶ Colorado, United States
- ▶ Florida, United States
- ▶ Georgia, United States
- ▶ Illinois, United States
- ▶ Massachusetts, United States
- ▶ Minnesota, United States
- ▶ Missouri, United States [1]
- ▶ Nevada, United States
- ▶ New Jersey, United States
- ▶ New York, United States
- ▶ Ohio, United States
- ▶ Oregon, United States
- ▶ Pennsylvania, United States
- ▶ Texas, United States
- ▶ Virginia, United States
- ▶ Washington, United States
- ▶ Hanoi, Vietnam
- ▶ Ho Chi Minh, Vietnam

[1] This is a Local Zone location. This Local Zone may not be available to all customers.

Wavelength locations in:

- ▶ Osaka, Japan
- ▶ Tokyo, Japan
- ▶ Daejeon, Korea
- ▶ California, United States
- ▶ Colorado, United States
- ▶ Florida, United States
- ▶ Georgia, United States
- ▶ Maryland, United States
- ▶ Massachusetts, United States
- ▶ Nevada, United States
- ▶ New Jersey, United States
- ▶ Texas, United States
- ▶ Washington, United States

Local zone locations in:

- ▶ Arizona, United States
- ▶ California, United States
- ▶ Colorado, United States
- ▶ Florida, United States
- ▶ Massachusetts, United States
- ▶ Missouri, United States
- ▶ Texas, United States

This scope is only valid in connection with certificate 2014-014.